

**Get care when
you need it at
no cost to you.**



Questionnaire

Answer a series of questions about how you feel and your symptoms.

Visits take about 5 to 15 minutes.



Chat interview

Provide basic information about your symptoms, then chat with the provider.

Visits take about 15 to 25 minutes.



Video interview

Provide basic information about your symptoms, then have a video visit with the provider.

Visits take about 15 to 25 minutes.

Who can use this service?

MUSC Health Virtual Care is an easy way to be treated for common conditions such as allergies, pink eye, sinus infections, skin rashes, sore throat, urinary tract infections and flu. It is available 24/7, but is not meant to replace your primary care provider. This service is available for all State Health Plan members, including Medicare primary members. Members ages 18 and older can create an account. Visits for dependent children under age 18 must be completed by a parent. You do not need to be a South Carolina resident; however, you must be in the state at the time of the visit.

How to start a visit

Beginning January 1, 2020, follow the instructions below to start a visit.

1. Go to www.MUSChealth.org/virtual-care.
2. Click Get Care Now, then Create Account.
3. Select State Health Plan, then Continue.