Woodruff Road Congestion Relief Project
Virtual Public Hearing
Greenville County, South Carolina

Instructional Guide

This document provides a summary of the virtual hearing process, schedule, and the materials that you can view and download. The virtual public hearing will start on July 7, 2020 at 5 p.m. and will end on August 7, 2020 at 5 p.m. All materials you would see at an in-person hearing are available online through the project website, which is organized by tabs. The environmental assessment (EA) detailing the environmental impacts of the project is available on the project website. A hard copy of the EA is available at the Greenville County office*, or contact SCDOT Project Manager, Casey Lucas, for additional options (contact info below).

Project website: www.FixWoodruffRoad.com

If you do not have access to the Internet and would like to receive project information, make a written or verbal comment, or ask a general question contact Casey Lucas, PE, SCDOT Project Manager, at:

SCDOT
955 Park Street
P.O. Box 191
Columbia, SC 29201-3959

803-737-1087

contactus@fixwoodruffroad.com

TIMELINE OF VIRTUAL PUBLIC HEARING EVENTS

<table>
<thead>
<tr>
<th>DATE</th>
<th>EVENT INFORMATION</th>
<th>DATE</th>
<th>EVENT INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 7, 2020 to August 7, 2020</td>
<td>Virtual Public Hearing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>July 7</td>
<td>Virtual Public Hearing starts at 5 p.m.</td>
<td>August 4</td>
<td>Telephone hotline meeting at 3 to 5 p.m. (call 888-877-9151)</td>
</tr>
<tr>
<td>July 14</td>
<td>Telephone hotline meeting at 10 a.m. to 12 p.m. (call 888-877-9151)</td>
<td>August 6</td>
<td>Formal verbal comments can be made via voicemail from 5 p.m. to 7 p.m.</td>
</tr>
<tr>
<td>July 22</td>
<td>Telephone hotline meeting at 1 to 3 p.m. (call 888-877-9151)</td>
<td>August 7</td>
<td>Last day for online and written comments. Comments will be accepted until 5 p.m.</td>
</tr>
<tr>
<td>July 30</td>
<td>Telephone hotline meeting at 5 to 7 p.m. (call 888-877-9151)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* Greenville County office is located at: 100 E Washington St, PO Box 1060, Greenville, SC 29601-1060; 864-461-5555; gcvirtual.hearing@greenvillecounty.gov
The project website has multiple tabs which contain project information. In addition to recorded presentations, the website tabs include project displays, environmental documentation, and additional project information for you to view and download. The EA was made available on June 22, 2020. All additional materials will be available on **July 7, 2020 at 5 p.m.** and comments on the project will be accepted for 30 days until **August 7, 2020 at 5 p.m.**

**DOCUMENTS AND VIDEOS TO VIEW AND DOWNLOAD:**

**Welcome/Introduction Tab**

**Welcome/Introduction Video**
- Prerecorded video that provides an overview of the virtual public hearing and website, ways to provide feedback, and opportunities to talk to members of the project team.

**Project Overview Handout**
- Downloadable copy of handout which gives an overview of the project and the virtual public hearing.

**Environmental Assessment**
- Link to the Environmental Assessment (EA) page where you can obtain a downloadable copy of the approved EA and the EA appendices, which provide a detailed analysis and further information regarding the project impacts.

**Preferred Alternative Tab**

**Preferred Alternative and Project Details Video**
- Prerecorded video that goes through the project details and describes the preferred alternative.

**Project Display**
- Downloadable copy of plan view display which shows a detailed version of the proposed project design.

**Typical Cross Sections Displays**
- Downloadable copy of typical cross sections which show elements considered in the project design. This includes cross slopes, lane widths, travelways, curbs, sidewalks, and medians.

**Virtual Public Hearing Presentation**
- Presentation that would be shown during an in-person hearing; provides an overview of the project, the alternatives screening process, details of the preferred alternative, and anticipated schedule.

**What's Next? Tab**

**NEPA Process/Project Development Video**
- SCDOT prerecorded video that goes through the NEPA process and SCDOT's project development process.
SCDOT Right-of-Way Process Video

- SCDOT prerecorded video that goes through SCDOT's right-of-way acquisition process and the rights of property owners that may be affected by that process during a SCDOT project.

Relocation Impact Study

- Link to view the Relocation Impact Study from the EA (this can also be found in the EA appendices). The purpose of this report is to describe the potential impacts to individuals living in the project study area (PSA) and to the community and identify potential relocations associated with the project.

Frequently Asked Questions

- Listed here are the frequently asked questions (FAQs) and answers. The FAQs will be updated periodically.

How to Provide Comments Video

- Prerecorded video that provides an overview on how to provide input and obtain answers about the project, including instructions on how to provide formal written and verbal comments.‡

Mail-in Comment Card

- Downloadable copy of comment card to print and mail to SCDOT.

Survey

- Link to complete a survey about the preferred alternative.

‡Transcripts of all verbal comments that were left on voice message will be available on this page after August 6, 2020. Consent will be required to post transcripts.

If you do not have access to the Internet and would like to receive any of the above listed documents, project information, or have any questions contact Casey Lucas, PE, SCDOT Project Manager, at:

803-737-1087

customercare@fixwoodruffroad.com

*A hard copy of the EA is available at the Greenville County office:
301 University Ridge, Suite 3800, Greenville, SC 29601
864-467-7143
COMMENTS AND OPPORTUNITIES TO TALK WITH TEAM MEMBERS

You have the opportunity to ask questions and provide feedback regarding the possible social, economic, and environmental effects of the project during telephone hotline meetings, or by making written or recorded verbal comments. You may provide formal comments in the following ways:

**Formal verbal comments:**

Leave a voicemail on **Thursday, August 6, 2020 from 5 p.m. to 7 p.m.**
To make a formal verbal comment you must preregister by contacting Nicole Riddle by **August 4, 2020 at 5 p.m.** Once you register, you will be emailed further instructions.

**RiddleNL@scedot.org**

**Written comments:**

Submit online at the project website or by mailing comments to **Casey Lucas, PE, SCDOT Project Manager** at:

955 Park Street  
P.O. Box 191  
Columbia, SC 29201-3959

Email your comments to the project email address:

**contactus@fixwoodruffroad.com**

All formal comments received during the comment period will be evaluated and included in the project record. Only written comments will be responded to. The Federal Highway Administration (FHWA) will make a final decision on the project after the virtual public hearing.

You may make a verbal comment on **August 6, 2020** or a formal written comment anytime between **July 7** and **August 7, 2020**.

You may talk to a project team member during one of the live telephone hotline meetings listed above. Questions or comments discussed during the telephone hotline meetings will not become part of the official public record and will not receive a formal written response from SCDOT.

**SURVEY OPPORTUNITY**

You may also complete an online survey about the preferred alternative. The survey will ask you questions about your thoughts and opinions on the proposed design.

The survey comments will be reviewed and considered by the project team in further project development, but will not be responded to.