

Our task over the next 10 years and beyond is to repair and rebuild our transportation network to ensure that our citizens and businesses can travel on a safe and reliable system. This is a core function of government and SCDOT is entrusted with the responsibility to effectively and efficiently utilize tax payer funds to turn the status of the state-owned transportation network around. We will accomplish this mission by establishing an overarching Strategic Plan to guide our initiatives, a Transportation Asset Management Plan to articulate our targets and embrace performance management principles that will enable us to determine how we are doing in achieving our goals. We will also utilize risk management strategies to help us identify and mitigate potential obstacles to achieving success.

Strategic Plan

Provides direction through Vision, Mission, Goals, Strategies and Objectives.

TAMP

Transportation Asset Management Plan: Implements priorities by establishing investment levels and desired targets.

Performance Management

Tracks Progress towards Goals through outcome-based measures and provides information to guide decisions regarding changing or adjusting goals, targets or investment levels.

VALUES: The SCDOT team recognizes the importance of all SCDOT divisions, units, and offices functioning as one team – One SCDOT. Our team not only serves our citizens and businesses to accomplish the mission and achieve the vision, it also exemplifies the qualities and holds the values that make us one of the top DOT's in the nation.



Goal 1: Improve safety programs and outcomes in our high-risk areas.

Strategy: Continue implementation of Highway Safety Plan.
Objective: Reduce fatalities by 6% by end of calendar year 2020.

Strategy: Develop and implement a data-driven, rural road safety program.
Objective: Reduce fatalities on roads in our rural areas.

Goal 2: Maintain and preserve our existing transportation infrastructure.

Strategy: Improve SCDOT's reliability on resolving reported maintenance issues.
Objective: Increase responsiveness regarding customer service requests for routine maintenance items.

Strategy: Utilize the Transportation Asset Management Plan to drive outcomes on system and asset condition.
Objective: Increase the % Good Pavements on the road network across the state.

Objective: Decrease the number of structurally deficient bridges across the state.
Objective: Improve the level of service of our day-to-day maintenance of the State System for key safety-related items.
Objective: Decrease the number of mass transit vehicles in poor condition.
Strategy: Increase competition by growing the number of South Carolina contractors capable of bidding on road & bridge work.
Objective: Enhance the network of small businesses that are ready, willing and able to assist the Agency in meeting its infrastructure goals.

Goal 3: Improve SCDOT program delivery to increase the efficiency and reliability of our road and bridge network.

Strategy: Target known congested areas.
Objective: Improve the reliability of the movement of people and goods across the major portions of our road network.

Strategy: Increase SCDOT's reliability of delivering projects on-time and on-budget.
Objective: Projects proceed on schedule and within budget in accordance with SCDOT's 10-year Program Delivery Plan.
Objective: Expedite the environmental permitting process for road and bridge projects.

Goal 4: Provide a safe and productive work environment for SCDOT employees.

Strategy: Promote workforce safety throughout the state.
Objective: Increase the public's awareness of highway worker safety in our work zones.
Objective: Establish programs to provide unit and individual safety awards and incentives.

Strategy: Reinforce a culture of excellent customer service at SCDOT.
Objective: Launch updated Customer Service Training.
Objective: Increase responsiveness.
Strategy: Plan for an evolving workforce.
Objective: Prepare for an anticipated loss of workforce experience and expertise due to TERI program completion and other retirements.
Objective: Train and develop a strong bench of future leaders through participation in leadership programs.
Objective: Continue and enhance efforts to promote a more diverse and inclusive workforce.

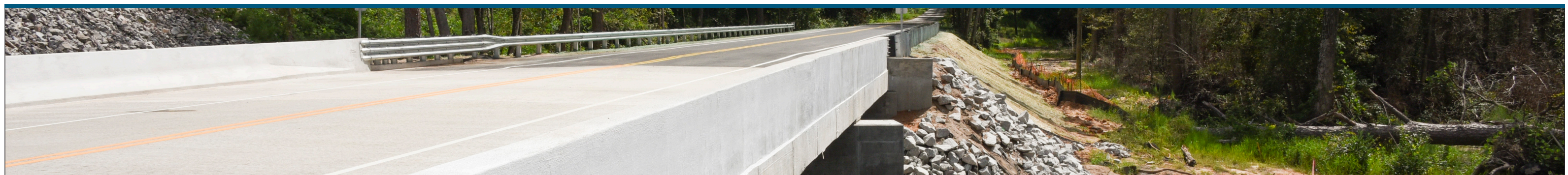
Goal 5: Earn public trust through transparency, improved communications and audit compliance.

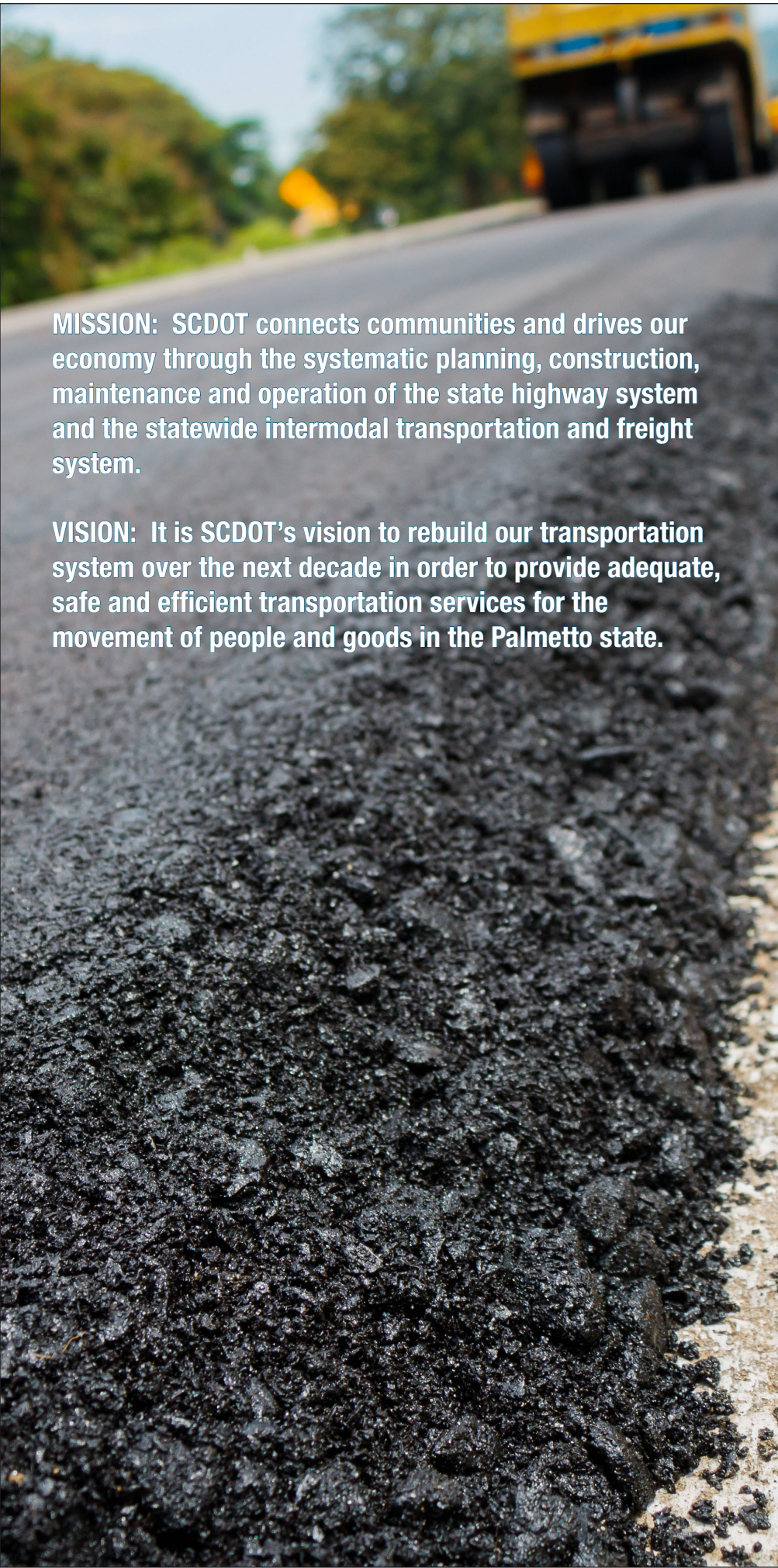
Strategy: Utilize multiple ways to facilitate interactive communication about SCDOT.
Objective: Simplify the website to create a more user-friendly interface.
Objective: Launch Speaker's Bureau to provide forums for agency personnel to provide updates directly to the public and our industry partners.

Strategy: Re-tool our existing reports to make them easier to understand.
Objective: Simplify public reporting on the use of taxpayer dollars.
Objective: Develop an effective method for communicating how projects are prioritized.

Strategy: Provide continuous assurance of audit compliance.
Objective: Institute a process for providing verification that corrective actions implemented as a result of an audit are continuous.

* The SCDOT Strategic Plan Overview is a summary of a detailed plan. For more information that includes specific measures and targets please contact the Office of Strategic Planning and Reporting at 803-737-1381/2649 or at www.scdot.org.





MISSION: SCDOT connects communities and drives our economy through the systematic planning, construction, maintenance and operation of the state highway system and the statewide intermodal transportation and freight system.

VISION: It is SCDOT's vision to rebuild our transportation system over the next decade in order to provide adequate, safe and efficient transportation services for the movement of people and goods in the Palmetto state.



South Carolina Department of Transportation

855-go-SCDOT (855-467-2368)
www.scdot.org



**Rebuilding
Our Roads**

2018-2020

**ROAD
WORK
AHEAD**

Strategic Plan Overview